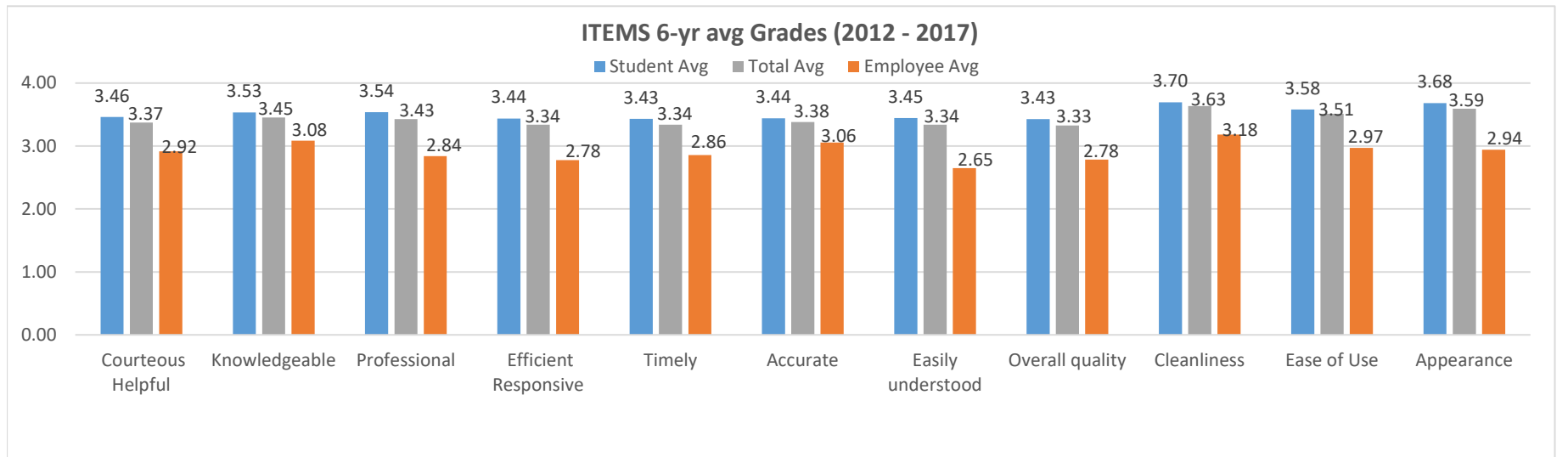


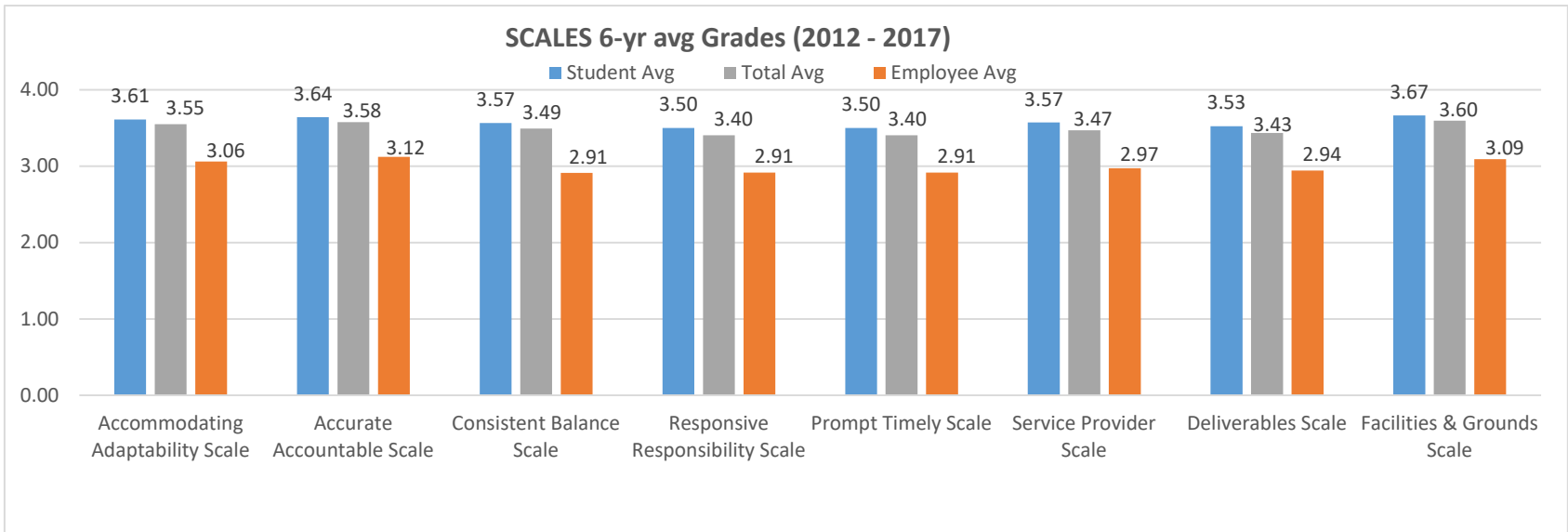
SCC Quality Standard Report Card Results 2012-2017

Respondent * Year Crosstabulation (2012 - 2017)								
	Year	2012	2013	2014	2015	2016	2017	Total
Student	Count	12	86	126	54	45	39	362
	% within Year	38.7%	92.5%	82.9%	93.1%	97.8%	90.7%	85.6%
Employee	Count	17	5	15	1	1	1	40
	% within Year	54.8%	5.4%	9.9%	1.7%	2.2%	2.3%	9.5%
Other	Count	2	2	11	3	0	3	21
	% within Year	6.5%	2.2%	7.2%	5.2%	0.0%	7.0%	5.0%
Total	Count	31	93	152	58	46	43	423
	% within Year	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

ITEMS 6-yr avg Grades (2012 - 2017)											
	Courteous Helpful	Knowledgeable	Professional	Efficient Responsive	Timely	Accurate	Easily understood	Overall quality	Cleanliness	Ease of Use	Appearance
Student Avg	3.46	3.53	3.54	3.44	3.43	3.44	3.45	3.43	3.70	3.58	3.68
Employee Avg	2.92	3.08	2.84	2.78	2.86	3.06	2.65	2.78	3.18	2.97	2.94
Total Avg	3.37	3.45	3.43	3.34	3.34	3.38	3.34	3.33	3.63	3.51	3.59



SCALES 6-yr avg Grades (2012 - 2017)								
	Accommodating Adaptability Scale	Accurate Accountable Scale	Consistent Balance Scale	Responsive Responsibility Scale	Prompt Timely Scale	Service Provider Scale	Deliverables Scale	Facilities & Grounds Scale
Student Avg	3.61	3.64	3.57	3.50	3.50	3.57	3.53	3.67
Employee Avg	3.06	3.12	2.91	2.91	2.91	2.97	2.94	3.09
Total Avg	3.55	3.58	3.49	3.40	3.40	3.47	3.43	3.60



Grade Service Provider - Courteous Helpful * Year Crosstabulation

			Year						
			2012	2013	2014	2015	2016	2017	Total
Grade Service Provider - Courteous Helpful	4.00 A	Count	13	49	91	47	30	33	263
		% within Year	44.8%	63.6%	65.0%	81.0%	68.2%	80.5%	67.6%
	3.00 B	Count	10	10	30	4	7	8	69
		% within Year	34.5%	13.0%	21.4%	6.9%	15.9%	19.5%	17.7%
	2.00 C	Count	3	9	10	2	1	0	25
		% within Year	10.3%	11.7%	7.1%	3.4%	2.3%	0.0%	6.4%
	1.00 D	Count	1	2	1	1	0	0	5
		% within Year	3.4%	2.6%	0.7%	1.7%	0.0%	0.0%	1.3%
	0.00 F	Count	2	7	8	4	6	0	27
		% within Year	6.9%	9.1%	5.7%	6.9%	13.6%	0.0%	6.9%
Total		Count	29	77	140	58	44	41	389
		% within Year	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		Mean	3.07	3.17	3.39	3.53	3.25	3.80	3.37
		Std. Dev.	1.16	1.30	1.06	1.13	1.38	0.40	1.13

Grade Service Provider - Knowledgeable * Year Crosstabulation

			Year						
			2012	2013	2014	2015	2016	2017	Total
Grade Service Provider - Knowledgeable	4.00 A	Count	12	45	92	48	29	32	258
		% within Year	41.4%	59.2%	66.7%	82.8%	65.9%	78.0%	66.8%
	3.00 B	Count	11	18	31	5	10	8	83
		% within Year	37.9%	23.7%	22.5%	8.6%	22.7%	19.5%	21.5%
	2.00 C	Count	3	9	7	0	2	1	22
		% within Year	10.3%	11.8%	5.1%	0.0%	4.5%	2.4%	5.7%
	1.00 D	Count	2	0	4	3	0	0	9
		% within Year	6.9%	0.0%	2.9%	5.2%	0.0%	0.0%	2.3%
	0.00 F	Count	1	4	4	2	3	0	14
		% within Year	3.4%	5.3%	2.9%	3.4%	6.8%	0.0%	3.6%
Total		Count	29	76	138	58	44	41	386
		% within Year	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		Mean	3.07	3.30	3.47	3.62	3.41	3.76	3.45
		Std. Dev.	1.07	1.06	0.94	0.99	1.09	0.49	0.97

Grade Service Provider - Professional * Year Crosstabulation

			Year						
			2012	2013	2014	2015	2016	2017	Total
Grade Service Provider - Professional	4.00 A	Count	12	50	91	47	30	35	265
		% within Year	41.4%	64.9%	65.5%	81.0%	69.8%	83.3%	68.3%
	3.00 B	Count	9	15	32	6	7	6	75
		% within Year	31.0%	19.5%	23.0%	10.3%	16.3%	14.3%	19.3%
	2.00 C	Count	4	6	6	0	2	0	18
		% within Year	13.8%	7.8%	4.3%	0.0%	4.7%	0.0%	4.6%
	1.00 D	Count	2	1	4	2	0	1	10
		% within Year	6.9%	1.3%	2.9%	3.4%	0.0%	2.4%	2.6%
	0.00 F	Count	2	5	6	3	4	0	20
		% within Year	6.9%	6.5%	4.3%	5.2%	9.3%	0.0%	5.2%
Total		Count	29	77	139	58	43	42	388
		% within Year	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		Mean	2.93	3.33	3.42	3.59	3.37	3.79	3.43
		Std. Dev.	1.22	1.13	1.01	1.04	1.22	0.56	1.06

Grade Service Provider - Efficient Responsive * Year Crosstabulation

			Year						
			2012	2013	2014	2015	2016	2017	Total
Grade Service Provider - Efficient Responsive	4.00 A	Count	11	48	88	42	30	34	253
		% within Year	37.9%	62.3%	64.2%	72.4%	68.2%	82.9%	65.5%
	3.00 B	Count	10	14	25	8	5	7	69
		% within Year	34.5%	18.2%	18.2%	13.8%	11.4%	17.1%	17.9%
	2.00 C	Count	3	8	12	5	2	0	30
		% within Year	10.3%	10.4%	8.8%	8.6%	4.5%	0.0%	7.8%
	1.00 D	Count	3	0	5	1	2	0	11
		% within Year	10.3%	0.0%	3.6%	1.7%	4.5%	0.0%	2.8%
	0.00 F	Count	2	7	7	2	5	0	23
		% within Year	6.9%	9.1%	5.1%	3.4%	11.4%	0.0%	6.0%
Total		Count	29	77	137	58	44	41	386
		% within Year	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		Mean	2.86	3.23	3.33	3.50	3.20	3.83	3.34
		Std. Dev.	1.25	1.24	1.11	0.98	1.39	0.38	1.13

Grade Deliverables - Timely * Year Crosstabulation

			Year						
			2012	2013	2014	2015	2016	2017	Total
Grade Deliverables - Timely	4.00 A	Count	11	45	89	42	29	30	246
		% within Year	39.3%	60.0%	64.0%	73.7%	65.9%	76.9%	64.4%
	3.00 B	Count	9	16	25	9	6	8	73
		% within Year	32.1%	21.3%	18.0%	15.8%	13.6%	20.5%	19.1%
	2.00 C	Count	4	6	17	2	3	1	33
		% within Year	14.3%	8.0%	12.2%	3.5%	6.8%	2.6%	8.6%
	1.00 D	Count	1	2	2	1	1	0	7
		% within Year	3.6%	2.7%	1.4%	1.8%	2.3%	0.0%	1.8%
	0.00 F	Count	3	6	6	3	5	0	23
		% within Year	10.7%	8.0%	4.3%	5.3%	11.4%	0.0%	6.0%
Total		Count	28	75	139	57	44	39	382
		% within Year	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Mean			2.86	3.22	3.36	3.51	3.20	3.74	3.34
Std. Dev.			1.30	1.22	1.04	1.04	1.36	0.50	1.11

Grade Deliverables - Accurate * Year Crosstabulation

			Year						
			2012	2013	2014	2015	2016	2017	Total
Grade Deliverables - Accurate	4.00 A	Count	12	43	95	40	29	30	249
		% within Year	42.9%	58.1%	69.3%	70.2%	67.4%	76.9%	65.9%
	3.00 B	Count	9	20	21	10	8	9	77
		% within Year	32.1%	27.0%	15.3%	17.5%	18.6%	23.1%	20.4%
	2.00 C	Count	4	2	12	2	1	0	21
		% within Year	14.3%	2.7%	8.8%	3.5%	2.3%	0.0%	5.6%
	1.00 D	Count	2	2	3	1	1	0	9
		% within Year	7.1%	2.7%	2.2%	1.8%	2.3%	0.0%	2.4%
	0.00 F	Count	1	7	6	4	4	0	22
		% within Year	3.6%	9.5%	4.4%	7.0%	9.3%	0.0%	5.8%
Total		Count	28	74	137	57	43	39	378
		% within Year	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Mean			3.04	3.21	3.43	3.42	3.33	3.77	3.38
Std. Dev.			1.10	1.25	1.04	1.13	1.25	0.43	1.09

Grade Deliverables - Easily Understood * Year Crosstabulation

			Year						
			2012	2013	2014	2015	2016	2017	Total
Grade Deliverables - Easily understood	4.00 A	Count	9	43	89	37	27	33	238
		% within Year	32.1%	57.3%	65.0%	64.9%	64.3%	80.5%	62.6%
	3.00 B	Count	11	16	33	14	7	6	87
		% within Year	39.3%	21.3%	24.1%	24.6%	16.7%	14.6%	22.9%
	2.00 C	Count	3	5	7	3	3	0	21
		% within Year	10.7%	6.7%	5.1%	5.3%	7.1%	0.0%	5.5%
	1.00 D	Count	3	4	3	0	1	2	13
		% within Year	10.7%	5.3%	2.2%	0.0%	2.4%	4.9%	3.4%
	0.00 F	Count	2	7	5	3	4	0	21
		% within Year	7.1%	9.3%	3.6%	5.3%	9.5%	0.0%	5.5%
Total	Count		28	75	137	57	42	41	380
	% within Year		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Mean			2.79	3.12	3.45	3.44	3.24	3.71	3.24
Std. Dev.			1.23	1.30	0.96	1.00	1.28	0.72	1.10

Grade Deliverables - Overall Quality * Year Crosstabulation

			Year						
			2012	2013	2014	2015	2016	2017	Total
Grade Deliverables - Overall quality	A	Count	10	42	86	42	26	33	239
		% within Year	35.7%	55.3%	62.3%	73.7%	60.5%	82.5%	62.6%
	B	Count	10	20	36	8	9	6	89
		% within Year	35.7%	26.3%	26.1%	14.0%	20.9%	15.0%	23.3%
	C	Count	4	5	8	0	2	0	19
		% within Year	14.3%	6.6%	5.8%	0.0%	4.7%	0.0%	5.0%
	D	Count	2	3	1	2	2	0	10
		% within Year	7.1%	3.9%	0.7%	3.5%	4.7%	0.0%	2.6%
	F	Count	2	6	7	5	4	1	25
		% within Year	7.1%	7.9%	5.1%	8.8%	9.3%	2.5%	6.5%
Total	Count		28	76	138	57	43	40	382
	% within Year		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Mean			2.86	3.17	3.40	3.40	3.19	3.75	3.33
Std. Dev.			1.21	1.22	1.01	1.24	1.30	0.71	1.13

Grade Facilities and Grounds - Cleanliness * Year Crosstabulation

			Year						
			2012	2013	2014	2015	2016	2017	Total
Grade Facilities and Grounds - Cleanliness	A	Count	13	53	103	49	35	36	289
		% within Year	54.2%	70.7%	75.2%	87.5%	79.5%	87.8%	76.7%
	B	Count	8	17	24	6	6	4	65
		% within Year	33.3%	22.7%	17.5%	10.7%	13.6%	9.8%	17.2%
	C	Count	1	2	4	0	1	1	9
		% within Year	4.2%	2.7%	2.9%	0.0%	2.3%	2.4%	2.4%
	D	Count	1	0	1	0	0	0	2
		% within Year	4.2%	0.0%	0.7%	0.0%	0.0%	0.0%	0.5%
	F	Count	1	3	5	1	2	0	12
		% within Year	4.2%	4.0%	3.6%	1.8%	4.5%	0.0%	3.2%
	Total	Count	24	75	137	56	44	41	377
		% within Year	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		Mean	3.29	3.54	3.60	3.82	3.64	3.85	3.63

Grade Facilities and Grounds - Ease of Use * Year Crosstabulation

			Year						
			2012	2013	2014	2015	2016	2017	Total
Grade Facilities and Grounds - Ease of Use	4.00 A	Count	8	55	93	48	32	36	272
		% within Year	33.3%	74.3%	68.4%	85.7%	72.7%	87.8%	72.5%
	3.00 B	Count	10	8	28	5	7	3	61
		% within Year	41.7%	10.8%	20.6%	8.9%	15.9%	7.3%	16.3%
	2.00 C	Count	4	2	7	1	4	1	19
		% within Year	16.7%	2.7%	5.1%	1.8%	9.1%	2.4%	5.1%
	1.00 D	Count	1	4	3	0	0	1	9
		% within Year	4.2%	5.4%	2.2%	0.0%	0.0%	2.4%	2.4%
	0.00 F	Count	1	5	5	2	1	0	14
		% within Year	4.2%	6.8%	3.7%	3.6%	2.3%	0.0%	3.7%
	Total	Count	24	74	136	56	44	41	375
		% within Year	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		Mean	2.96	3.38	3.48	3.73	3.57	3.80	3.51

Grade Facilities and Grounds - Appearance * Year Crosstabulation

			Year					Total	
			2012	2013	2014	2015	2016		2017
Grade Facilities and Grounds - Appearance	4.00 A	Count	12	53	101	50	32	36	284
		% within Year	50.0%	69.7%	74.3%	89.3%	71.1%	87.8%	75.1%
	3.00 B	Count	7	14	25	5	8	4	63
		% within Year	29.2%	18.4%	18.4%	8.9%	17.8%	9.8%	16.7%
	2.00 C	Count	2	8	4	0	2	1	17
		% within Year	8.3%	10.5%	2.9%	0.0%	4.4%	2.4%	4.5%
	1.00 D	Count	0	0	1	0	0	0	1
		% within Year	0.0%	0.0%	0.7%	0.0%	0.0%	0.0%	0.3%
	0.00 F	Count	3	1	5	1	3	0	13
		% within Year	12.5%	1.3%	3.7%	1.8%	6.7%	0.0%	3.4%
	Total	Count	24	76	136	56	45	41	378
		% within Year	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Mean		3.04	3.53	3.59	3.84	3.47	3.85	3.59	

Have used services before * Year Crosstabulation

			Year					Total	
			2012	2013	2014	2015	2016		2017
Have used services before	Yes	Count	22	68	115	43	35	31	314
		% within Year	84.6%	91.9%	84.6%	76.8%	81.4%	77.5%	83.7%
	No	Count	4	6	21	13	8	9	61
		% within Year	15.4%	8.1%	15.4%	23.2%	18.6%	22.5%	16.3%
Total	Count	26	74	136	56	43	40	375	
	% within Year	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	

Would refer SCC to others * Year Crosstabulation

			Year					Total	
			2012	2013	2014	2015	2016		2017
Would refer SCC to others	Yes	Count	19	66	126	56	36	39	342
		% within Year	76.0%	90.4%	92.0%	98.2%	83.7%	97.5%	91.2%
	No	Count	6	7	11	1	7	1	33
		% within Year	24.0%	9.6%	8.0%	1.8%	16.3%	2.5%	8.8%
Total	Count	25	73	137	57	43	40	375	
	% within Year	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	

Accommodating Adaptability Scale * Year Crosstabulation

			Year						
			2012	2013	2014	2015	2016	2017	Total
Accommodating Adaptability Scale	4.00 A	Count	11	49	93	41	28	33	255
		% within Year	47.8%	71.0%	69.4%	74.5%	66.7%	82.5%	70.2%
	3.00 B	Count	6	8	31	12	9	7	73
		% within Year	26.1%	11.6%	23.1%	21.8%	21.4%	17.5%	20.1%
	2.00 C	Count	4	8	6	1	3	0	22
		% within Year	17.4%	11.6%	4.5%	1.8%	7.1%	0.0%	6.1%
	1.00 D	Count	1	3	0	0	1	0	5
		% within Year	4.3%	4.3%	0.0%	0.0%	2.4%	0.0%	1.4%
	0.00 F	Count	1	1	4	1	1	0	8
		% within Year	4.3%	1.4%	3.0%	1.8%	2.4%	0.0%	2.2%
	Total	Count	23	69	134	55	42	40	363
		% within Year	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Mean			3.09	3.45	3.56	3.67	3.48	3.83	3.55
Std. Dev.			1.12	0.96	0.84	0.70	0.92	0.38	0.85

Accurate Accountable Scale * Year Crosstabulation

			Year						
			2012	2013	2014	2015	2016	2017	Total
Accurate Accountable Scale	4.00 A	Count	10	46	96	46	30	35	263
		% within Year	43.5%	64.8%	71.6%	83.6%	73.2%	89.7%	72.5%
	3.00 B	Count	8	16	28	5	7	4	68
		% within Year	34.8%	22.5%	20.9%	9.1%	17.1%	10.3%	18.7%
	2.00 C	Count	4	7	5	0	2	0	18
		% within Year	17.4%	9.9%	3.7%	0.0%	4.9%	0.0%	5.0%
	1.00 D	Count	0	1	1	4	1	0	7
		% within Year	0.0%	1.4%	0.7%	7.3%	2.4%	0.0%	1.9%
	0.00 F	Count	1	1	4	0	1	0	7
		% within Year	4.3%	1.4%	3.0%	0.0%	2.4%	0.0%	1.9%
	Total	Count	23	71	134	55	41	39	363
		% within Year	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Mean			3.13	3.48	3.56	3.69	3.56	3.90	3.58
Std. Dev.			1.01	0.84	0.85	0.81	0.90	0.31	0.83

Consistent Balance Scale * Year Crosstabulation

			Year						
			2012	2013	2014	2015	2016	2017	Total
Consistent Balance Scale	4.00 A	Count	4	46	91	41	29	34	245
		% within Year	17.4%	66.7%	67.9%	74.5%	70.7%	85.0%	67.7%
	3.00 B	Count	14	12	31	9	4	6	76
		% within Year	60.9%	17.4%	23.1%	16.4%	9.8%	15.0%	21.0%
	2.00 C	Count	3	7	6	2	5	0	23
		% within Year	13.0%	10.1%	4.5%	3.6%	12.2%	0.0%	6.4%
	1.00 D	Count	1	3	2	2	2	0	10
		% within Year	4.3%	4.3%	1.5%	3.6%	4.9%	0.0%	2.8%
	0.00 F	Count	1	1	4	1	1	0	8
		% within Year	4.3%	1.4%	3.0%	1.8%	2.4%	0.0%	2.2%
	Total	Count	23	69	134	55	41	40	362
		% within Year	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Mean			2.83	3.43	3.51	3.58	3.41	3.85	3.49
Std. Dev.			0.94	0.95	0.89	0.88	1.05	0.36	0.90

Responsive Responsibility Scale * Year Crosstabulation

			Year						
			2012	2013	2014	2015	2016	2017	Total
Responsive Responsibility Scale	4.00 A	Count	11	46	88	41	28	33	247
		% within Year	39.3%	62.2%	64.2%	71.9%	66.7%	84.6%	65.5%
	3.00 B	Count	9	16	30	10	7	6	78
		% within Year	32.1%	21.6%	21.9%	17.5%	16.7%	15.4%	20.7%
	2.00 C	Count	4	7	9	3	1	0	24
		% within Year	14.3%	9.5%	6.6%	5.3%	2.4%	0.0%	6.4%
	1.00 D	Count	2	2	5	2	3	0	14
		% within Year	7.1%	2.7%	3.6%	3.5%	7.1%	0.0%	3.7%
	0.00 F	Count	2	3	5	1	3	0	14
		% within Year	7.1%	4.1%	3.6%	1.8%	7.1%	0.0%	3.7%
	Total	Count	28	74	137	57	42	39	377
		% within Year	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Mean			2.89	3.34	3.39	3.54	3.29	3.85	3.40
Std. Dev.			1.23	1.04	1.02	0.89	1.25	0.37	1.02

Prompt Timely Scale * Year Crosstabulation

			Year						
			2012	2013	2014	2015	2016	2017	Total
Prompt Timely Scale	4.00 A	Count	11	46	88	41	28	33	247
		% within Year	39.3%	62.2%	64.2%	71.9%	66.7%	84.6%	65.5%
	3.00 B	Count	9	16	30	10	7	6	78
		% within Year	32.1%	21.6%	21.9%	17.5%	16.7%	15.4%	20.7%
	2.00 C	Count	4	7	9	3	1	0	24
		% within Year	14.3%	9.5%	6.6%	5.3%	2.4%	0.0%	6.4%
	1.00 D	Count	2	2	5	2	3	0	14
		% within Year	7.1%	2.7%	3.6%	3.5%	7.1%	0.0%	3.7%
	0.00 F	Count	2	3	5	1	3	0	14
		% within Year	7.1%	4.1%	3.6%	1.8%	7.1%	0.0%	3.7%
Total	Count		28	74	137	57	42	39	377
	% within Year		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Mean			2.89	3.34	3.39	3.54	3.29	3.85	3.40
Std. Dev.			1.23	1.04	1.02	0.89	1.25	0.37	1.02

Service Provider Scale * Year Crosstabulation

			Year						
			2012	2013	2014	2015	2016	2017	Total
Service Provider Scale	4.00 A	Count	13	47	96	48	30	35	269
		% within Year	44.8%	61.8%	70.1%	82.8%	69.8%	85.4%	70.1%
	3.00 B	Count	9	17	26	4	6	6	68
		% within Year	31.0%	22.4%	19.0%	6.9%	14.0%	14.6%	17.7%
	2.00 C	Count	4	8	7	2	2	0	23
		% within Year	13.8%	10.5%	5.1%	3.4%	4.7%	0.0%	6.0%
	1.00 D	Count	1	0	2	3	2	0	8
		% within Year	3.4%	0.0%	1.5%	5.2%	4.7%	0.0%	2.1%
	0.00 F	Count	2	4	6	1	3	0	16
		% within Year	6.9%	5.3%	4.4%	1.7%	7.0%	0.0%	4.2%
Total	Count		29	76	137	58	43	41	384
	% within Year		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Mean			3.03	3.34	3.49	3.64	3.35	3.85	3.47
Std. Dev.			1.18	1.05	0.99	0.91	1.21	0.36	1.00

Deliverables Scale * Year Crosstabulation

			Year						
			2012	2013	2014	2015	2016	2017	Total
Deliverables Scale	4.00 A	Count	11	44	91	41	29	33	249
		% within Year	39.3%	61.1%	67.4%	71.9%	69.0%	84.6%	66.8%
	3.00 B	Count	10	16	31	8	6	6	77
		% within Year	35.7%	22.2%	23.0%	14.0%	14.3%	15.4%	20.6%
	2.00 C	Count	3	5	7	4	3	0	22
		% within Year	10.7%	6.9%	5.2%	7.0%	7.1%	0.0%	5.9%
	1.00 D	Count	3	3	1	2	1	0	10
		% within Year	10.7%	4.2%	0.7%	3.5%	2.4%	0.0%	2.7%
	0.00 F	Count	1	4	5	2	3	0	15
		% within Year	3.6%	5.6%	3.7%	3.5%	7.1%	0.0%	4.0%
	Total	Count	28	72	135	57	42	39	373
		% within Year	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		Mean	2.96	3.29	3.50	3.47	3.36	3.85	3.43
		Std. Dev.	1.14	1.13	0.92	1.02	1.19	0.37	1.00

Facilities & Grounds Scale * Year Crosstabulation

			Year						
			2012	2013	2014	2015	2016	2017	Total
Facilities & Grounds Scale	4.00 A	Count	10	49	95	48	32	35	269
		% within Year	43.5%	67.1%	69.9%	85.7%	74.4%	85.4%	72.3%
	3.00 B	Count	8	17	32	7	7	5	76
		% within Year	34.8%	23.3%	23.5%	12.5%	16.3%	12.2%	20.4%
	2.00 C	Count	3	5	4	0	3	1	16
		% within Year	13.0%	6.8%	2.9%	0.0%	7.0%	2.4%	4.3%
	1.00 D	Count	1	1	1	0	0	0	3
		% within Year	4.3%	1.4%	0.7%	0.0%	0.0%	0.0%	0.8%
	0.00 F	Count	1	1	4	1	1	0	8
		% within Year	4.3%	1.4%	2.9%	1.8%	2.3%	0.0%	2.2%
	Total	Count	23	73	136	56	43	41	372
		% within Year	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		Mean	3.09	3.51	3.57	3.80	3.60	3.83	3.60
		Std. Dev.	1.08	0.81	0.84	0.62	0.82	0.44	0.80